

Update Your Antivirus Version

- **New!** The latest version of Symantec Endpoint protection is compatible with M1 Macs.
- All macs running MacOS 10.15 Catalina, and MacOS 11 Big Sur should update their Symantec Endpoint protection version.
- The version number is 14.3.1 RU2.
- The process requires restating the Mac twice.

For support, please call 4450/4444

Follow instructions on the next page:





Let's start:

1. Make sure Self Service is set up correctly

Open the Weizmann Self Service App and login with your Weizmann credentials Check that you can see the policy "Symantec removal tool for Users"



2. Remove Symantec antivirus – requires restart!

Search for policy "Symantec Removal Tool for Users" and click "remove"

Approve restart notification

The Mac should restart after one minute

After the restart log in to your Mac.

Make sure Symantec antivirus is uninstalled after the restart.

Symantec Removal Tool for Users	
Completely annual lynamic doction that has how him. Named taking any angusting or underlang backtit.	This computer will restart in 1 minutes. Please save anything you are working on and log out by choosing Log Out from the bottom of the Apple menu.
Com Change C	ОК



3. Run update inventory

Open Self Service App and login with Weizmann credentials Search for policy "update inventory Self Service" and click "run":



4. Reinstall Symantec antivirus

Open Self Service App and login with Weizmann credentials Search for policy "Symantec endpoint protection 14.3.1 RU2" and install it:

Weizmann Self Service	Search results for	Weizmann Self Service	Search > Symantec Endpoint Protection 14.31RU2
Weizmann Institute of Science	"14.3"	Weizmann Institute of Science	Symantec Endpoint Protection 14.3.1 RU2
Q. 4s.d Derowse A Notifications O History	Symantic Endpoint Protection 16.3.1 RU2 Install	Q. 14.3 Image: Derivative state	Instal Symantic Explorint Protection 14.21 RU2 for Mac for MacOS 1018 Catalina & MacOS 11 Big Sur Apple M1 readylti:

Approve restart notification

The Mac should restart after three minutes





After the restart make sure Symantec antivirus is installed, by approving all the prompts from the antivirus app.

This is the end result when opening the app after the setup finishes:

